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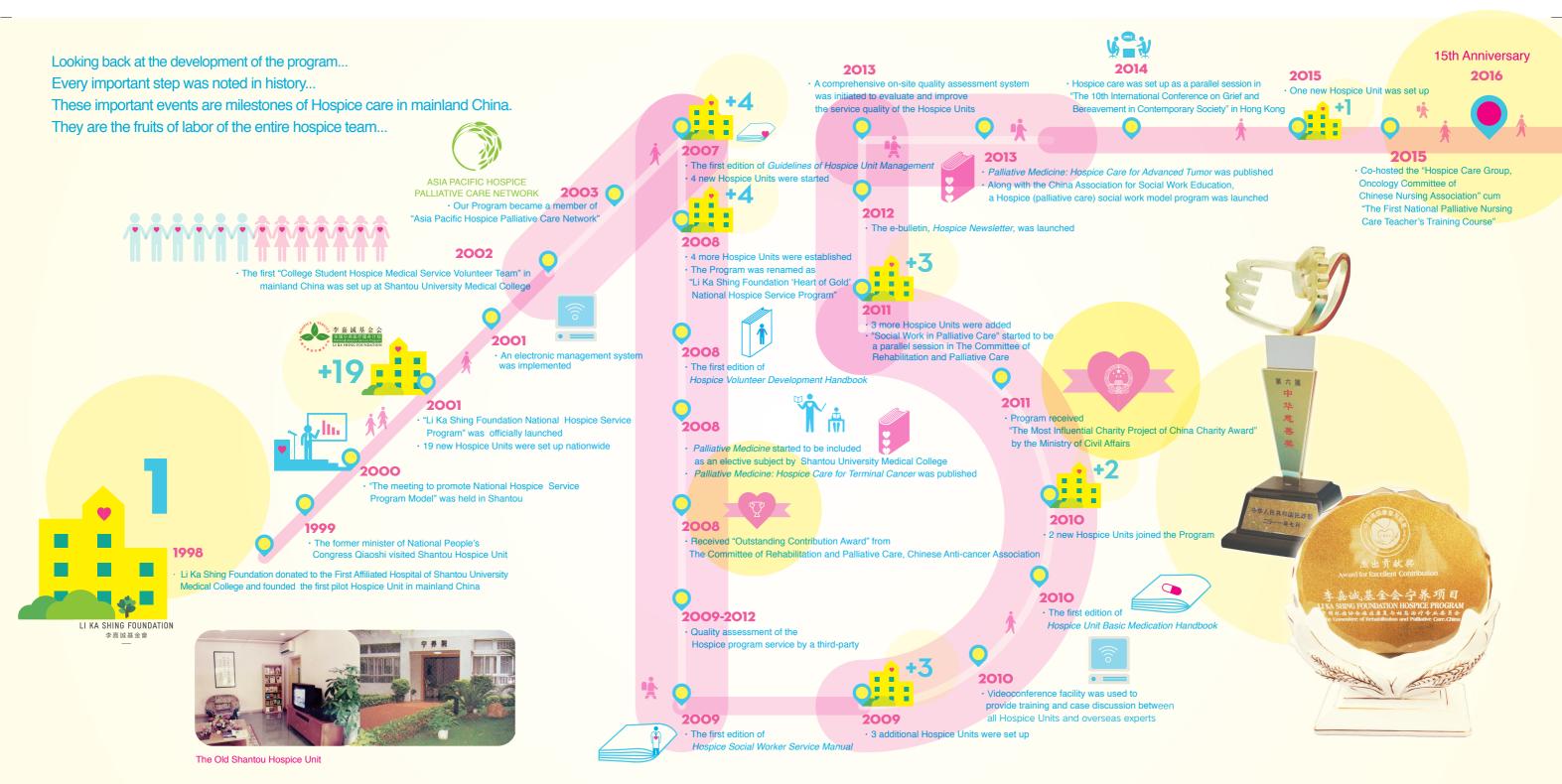






The heart is only as big as love. A compass can be used for drawing a provide hospice service for circle since the feet keep moving him, a man like an angel. I'm but the center (heart) is happy his pain was alleviated and unchanged. To have a loving We have gone quality of life was enhanced by heart is a real joy. Thanks for through village after hospice care in his last days. hospice care. village, crossed road after I'm proud of our hospice road and witnessed numerous "good-byes". We My father has gone, bring our love and turn but I feel thankful and them into warm grateful... I will use hospice staff Families' trust on as a model. Working hard, taking us makes us feel care of my mom, doing highly responsible. While everything well, I hope I can we help them, our souls Because of you, my contribute to the society and life has no regrets; are cleansed. Patients be a useful person. and their families help because of you, I can realize my us as well. daughter's wish. After seeking medical services for several I was "sentenced" years, I was turned away like to live only for another the plague by relatives and six months. But, I think I friends. However, hospice should live courageously, In our eyes, the best providers not only treat us free of do good things, be a comfort is to have the charge, but also visit, encourage unteer and to repay patient's life end in peace. and comfort us. This is more the society. rather than with pain, precious and heart-warm regret or remorse. ing than gold. We reminisce happy memories with them encourage the family Hospice care not only anticipation in patients' members to communicate with calms patients' emotion. eyes, I really wish to gain each other, to accompany and but also eases and more knowledge, to comfort support. Little by little, we help comforts their families their souls, to alleviate their patients retrieve their dignity, Through this, our souls psychological burden, to and the courage and are also cleansed. reduce their regret and to strength to live on. help them rest in

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About Hospice Program

Li Ka Shing Foundation (the Foundation) donated to the First Affiliated Hospital of Shantou University Medical College and established the first Hospice Unit in mainland China in 1998. The "Heart of Gold" National Hospice Service Program was launched in 2001, offering impoverished terminally ill patients free home-based pain relief medications, nursing care, bereavement support and psychological counseling amongst its services.

As one of the Foundation's long-term projects to date, the Program manages more than 30 Hospice Units across 26 provinces, autonomous regions and municipalities in mainland China. It is a nationwide holistic medical charity program, which provides not only **pain relief medications**, but also psychological, bereavement and social support, benefiting over **160,000** patients through more than two million service sessions (home visits 391,541, out-patient visits 1,211,809, phone calls 633,326).

The Foundation has contributed over RMB **580 million** to the Program and donates more than RMB 50 million annually.

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The Program was extended to Hong Kong in 2007, with hospice day care centers now established in 10 public hospitals.

The "Heart of Gold" Hospice Service Program includes over **40** Hospice Units/Centers in mainland China and Hong Kong and over 190,000 cancer patients have benefitted. The Foundation has contributed RMB 700 million to the Program.



- From 2003, Hospice Units were used as part of medical ethics education for students to promote and enhance humanistic care. Over ten thousand medical students have joined the volunteer services, each enrolling for one year or more.
- Over ten thousand medical students from 12 medical schools/universities where the Hospice Units are based have taken "Palliative Medicine" as an elective subject since 2008.

Hospice Social Worker



- To encourage Social Work departments/colleges to participate in hospice-related services and to promote the development of medical social work.
- To develop the conceptual paradigm of medical social work, to promote social work as part of a healthcare facility and to put forward the guidelines for medical social work through implementation of the "Hospice (palliative care) Social Service Program" model.







Hospice Volunteers



The first team of college student hospice volunteers was formed to enhance and improve the hospice service, while incorporating medical ethics education. To date, 81% of 17,464 volunteers have been college students who provided more than 345,000 hours of service.

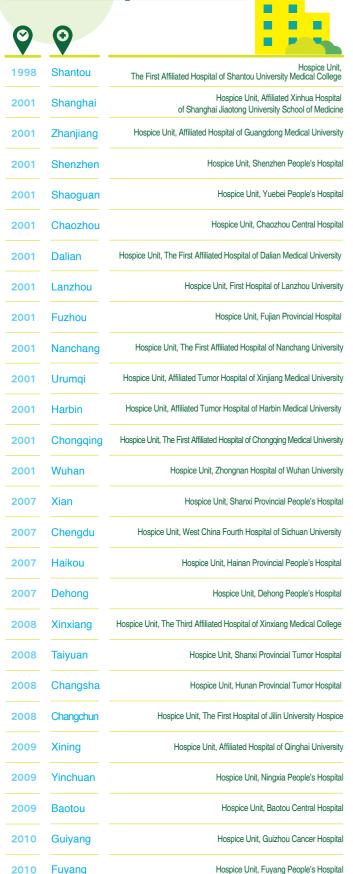
Quality



cumulative volunteers × 17,464

① ② *** × 345,000** service hours

List of Hospice Units



Hospice Unit, Liaocheng People's Hospital

Hospice Unit, Tangshan People's Hospital

Hospice Unit, Liuzhou Worker's Hospital

Hospice Unit, The Fourth Hospital of Hebei Medical University

2011

2011

2011

Liaocheng

Tangshan

Shi Jiazhuang



The first home-based nationwide holistic medical model offers pain relief medications and nursing care, psychological and bereavement support as well as social support. Through the multi-disciplinary hospice team, quality of life of terminally ill patients is improved and they live meaningfully with dignity during the last part of their lives. The scope of service offered includes home visits, pain management, out-patient services, follow-up communication, psychological counseling and addressing psychosocial issues patents' and their families may experience, advisory services for families on practical aspects of care, bereavement support, as well as provision of social resources and volunteer services. Each Hospice Unit is staffed with full-time personnel comprising two physicians, two nurses, a social









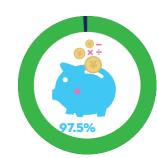


93.3% Patients and their family members received effective

Patients' quality of life has been effectively improved following hospice service

erished terminal cancer patients and their main care-givers.

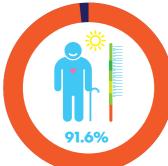
according to random sampling phone surveys of more than ten thousand impov-



97.5% Patients' families had their financial pressure reduced



97.7% Psychological pressure on patients' families were psychologically relieved



91.6% Patients experienced at least 60% reduction in pain after medications



- Promote hospice philosophy
- Regular community activities are advocated to increase public awareness and understanding of the concept and philosophy of hospice.
- Effective use of social media to promote the concept of hospice care.
- Organization of various activities through professional bodies and associations, selection of hospice staff to actively participate in annual meetings and academic endeavors, to raise the profile of hospice in the professional field and in society in general.
- Implementation of Palliative Medicine as a sub-specialty
- Encourage medical colleges/universities to establish a specific course in Palliative Medicine.
- Cultivate professional development, social care and support of terminal cancer patients.

